

Donor's Charter of Rights

The true value and tradition of generosity and charity in Islam are clear and well established. In addition, certain qualities serve as the moral standards for all humans irrespective of religion, race or colour. We admire and encourage justice, bravery, honesty and compassion.

We abhor those who demonstrate treachery, cruelty or corruption. Moral standards are universal, and one of the most important aspects of Islam is adherence to high moral standards and good manners at all times.

To assure that generosity and charity merit the respect and trust of the public, and that donors and prospective donors can have full confidence in our system and the causes we advocate, we unequivocally declare that all donors have these rights:

1. To be informed of our mission, of the way we intend to use donated resources, and of our capacity to use donations effectively for their intended purposes.
2. To be informed of the identity of those serving on the Sakinah Trustees and Management and that these bodies exercise prudent judgment in their stewardship and responsibilities.
3. To have access to the Sakinah accounting books.
4. To be assured that their gifts will be used for the purposes for which they were given.
5. To receive appropriate acknowledgment and recognition.
6. To be assured that information about their donation is handled with respect and with utmost confidentiality.
7. To expect that all relationships with individuals representing SAKINAH interest to the donor will be professional in nature.
8. To be informed whether those seeking donations on behalf of SAKINAH are volunteers, employees of Sakinah or hired solicitors.
9. To have the opportunity for their names not to be disclosed or to be deleted from mailing lists that Sakinah may intend to share.
10. To feel free to ask questions when making a donation and to receive prompt, trustworthy and forthright answers.